

Connecting

NOVEMBER 2020

NEWS FOR MANAGERS & MECHANICS

THE WELL BEING OF OUR COMPANY “FAMILY”

Each of you are important, not just because you can direct your company, but because you are incredible human beings.

Everyday you work together with great drivers who get behind the wheel and don't just drive, but also care. You give to parents that peace of mind that their child will get to school safely in a clean and safe environment. It's your experience and knowledge that allows you to have the wisdom to teach students to be safe while on the bus. You have the power to make a difference whether it's being a good listener, a positive influence, or simply just caring.

It's the teamwork of YOU, office staff, the mechanics and drivers that keep our fleet in top shape as they travel hundreds of miles each month delivering students, food or homework. Your team has shown resilience in continuing to be professional and working together for a greater cause. Your professionalism in working with your staff, students and their families, school officials, and coworkers is a large part building and maintaining great relationships.

Life has its ups and downs and your management team and co-workers will be there to support you when you need help balancing life.

Stay strong and be safe,

Mike, Bob, Dan, Bill, Aaron, and Terry

Keep Your Mind Fresh With These Simple Changes

- ◆ If you're staring at a screen too long, take a break, move around, and shift your gaze. If you have to continue to stay at your computer for work, make sure to use any breaks to do a quick stretch, get a snack or meal, or simply take time to sit without any screens, even if it's just for 5 minutes.
- ◆ If you're worried about the news, tune out for awhile, listen to lullabies on Pandora, or dive into well-told, personal stories. *The Moth Radio Hour* features our most beloved tales and the stories behind the stories.
- ◆ If you crave a change of scenery, take a walk, or if can't get outside, escape into a book or podcast. One engaging podcast is [Hidden Brain](#), which "uses science and storytelling to reveal the unconscious patterns that drive human behavior, shape our choices and direct our relationships."

“NEW”
Slip & Fall
Checklist
located in the
Manager's
Guidebook

re•sil•ience

/rəˈzɪljəns/
noun

1. the capacity to recover quickly from difficulties; toughness



Avoiding Winter Injuries: Tips for Keeping Employees & Customers Safe

Even if you'd rather not think about winter just yet, now is really the perfect time to figure out how you'll mitigate the safety risks that come along with snowy and icy weather.

Your incentive here is twofold: obviously, you want to keep your employees and customers safe. But there's another reason to battle winter conditions that could cause harm – doing so can keep your workers' compensation and general liability insurance costs down by avoiding claims in the first place.

Are you ready for winter?

- Shovel steps, sidewalks, parking lots, and paths in front of entrances and exits.
- Salt sidewalks and parking lots to melt ice.
- Ensure parking lots, entrances, and exits are well-lit so folks can see potential obstacles.
- Use runoff mats inside the entrances of your building to collect excess water and snow.
- Immediately mop up melted snow on hard walking surfaces.
- Use "wet floor" signs to warn employees and customers about possible slick spots indoors.
 - Post notices on your doors to remind employees and customers to walk slowly when entering and exiting your building.
 - Encourage employees and customers to use handrails when using steps.
 - Advise employees to wear slip-resistant footwear during the winter months.



Leave everyone and everything better than we found them—Mike Hennek

4.



MY COMFORTABLE BED

- Clean laundry
- A hot cup of coffee
- A hot shower
- The great customer service at my grocery store

A good book

MY HEALTH

BIRD WATCHING

- The kindness of others
- Nature and its wonders

A warm smile from a stranger

My ability to ignore social media on my cell phone

That I have food on my plate every day

Police, Fire and Rescue Personnel

The people who have forgiven me for my wrongs

Warm sunny days

Rainy days

Communication technology that allows me to stay in touch with others

MY FRIENDS

Good music

Positive people

- Children and their innocence
- Being able to laugh at myself

ART OF ALL KINDS

- Sitting and doing nothing
- Witnessing the success of other people
- Short road trips

A cool breeze

Good conversation with no distractions

Going for a walk

The freedom to make choices

Knowing that disappointment and hardships never last

Comfortable shoes

- Waking up and living another day
- Traveling to new places*

Simple words of encouragement

Grandparents and their wisdom

Singing along to my favorite music, even if it is out of tune

The sound of laughter

Knowing that all of us are connected in some way, shape or form

GOOGLE

Warm coat on a cold day

Diversity and different opinions

DATES TO KNOW

- NOVEMBER 1ST—DAYLIGHT SAVINGS
- NOVEMBER 25TH—CHRISTMAS WISH NOMINATIONS DUE
- NOVEMBER 26—27—THANKSGIVING BREAK



BIRTHDAYS

OCTOBER

31—Jim Lindfors

NOVEMBER

15—Sara Ratliff
19—Robby Faust
20—Nicole McKee
22—Travis Lewellin
26—Bob Becker
29—Katie Hedrick
30—Brenda Gould

SEVEN HILLS



Meet the New Manager in the 4.0 Family!

Sean Corrigan



East Central



October's Top Shop Winner

Give'Em the Pickle

The "pickle principle" in business management is derived from the fast food organizations, and basically says, "Don't get into needless costly fights with customers or workers."

If a bus driver, or all the drivers, have a minor request which won't be too much hassle to implement, let them have it. Maintaining morale is more important than power plays or overly strict adherence to rules.

REMINDER

Electronic copies of all routes, including the assigned driver, is due by November 1st. Copies should be sent to: Dan, Aaron, and Bill

Get Your 3rd Period Random Drug Tests Scheduled As Soon As Possible

DEADLINE FOR

Christmas Wish

NOVEMBER 25TH

NOVEMBER

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1 <i>DAYLIGHT SAVINGS</i>	2	3	4 PAYROLL	5 PO LISTS DUE	6	7
8	9	10	11	12	13	14
15	16 SCHOOL DIST. BILLING	17	18	19 PAYROLL	20 PO LISTS DUE	21
22	23	24	25	26 <i>THANKSGIVING</i>	27 <i>4.0 HOLIDAY</i>	28
29	30					