

# **IN THE EVENT OF A WORKPLACE INJURY**



**Step 1:** Immediately notify Supervisor/Manager of the incident

If this is a life or limb threatening injury, do not call NURSEAdvantage. Dial 911 immediately.

**Step 2:** Supervisor/Manager and Injured Employee should call:  
**(844) 891-6022**

**Step 3:** A triage nurse gathers pertinent information and guides the injured employee to the appropriate care

**Step 4:** If professional medical care is necessary, the triage nurse offers telemedicine or in person medical facility options

**PRESS OPTION 4 If:**

- you have already sought medical treatment and wish to report the claim
- you do not need to speak with a RN and need to report a worker's compensation claim

**PRESS OPTION 7 If:**

- your work injury or workplace incident is minor and non-emergent
- you have never sought treatment for the work injury
- you have never reported the work injury or workplace incident before
- you need to speak to a triage nurse

**PRESS OPTION 3 If:**

- you have already spoke with a **NURSE**Advantage triage nurse and you are calling back for any reason

**PRESS OPTION 9:**

- for all other inquires
- or, if you are calling from a treatment facility



**Connect with  
NurseAdvantage  
Triage 24/7**

